

AQUA RAY ONE YEAR LIMITED WARRANTY

To the Original Consumer/Purchaser:

HAYWARD POOL PRODUCTS warrants the cleaner for one year from the original date of purchase, to be free of defects in materials and workmanship.

Should a defect in workmanship and/or materials in the cleaner become evident during the term of this Limited Warranty, the original consumer/purchaser shall ship the item freight prepaid to Hayward Pool Products Canada Inc., 2880 Plymouth Drive, Oakville, ON L6H 5R4 as soon as possible after the discovery of the defect, together with a letter stating the cleaner serial numbers or letters, date of purchase of the item claimed to be defective, the name and address of the consumer/owner and a brief description of the problems/defects encountered. HAYWARD POOL PRODUCTS will at its option, repair or replace all defective cleaner parts covered by this Limited Warranty at its own cost and expenses and return same to consumer freight prepaid. HAYWARD POOL PRODUCTS is not responsible for any costs or expense of handling, packing, shipping or transporting the cleaner or any parts thereof to or from the service facility, unless expressly provided to the contrary by state or provincial law. No dealer, distributor or other similar person has any authority to make any warranties or representations concerning HAYWARD POOL PRODUCTS, its cleaner or to extend this warranty beyond the express terms contained herein. HAYWARD POOL PRODUCTS assumes no responsibility for any warranties beyond the express terms contained in this Limited Warranty. This Limited Warranty is valid and enforceable only in Canada on cleaners owned and normally operated in Canada.

THIS LIMITED WARRANTY EXCLUDES THE FOLLOWING:

- (1) Hoses, which are warranted by the hose manufacturer, to be free of defects in material and workmanship for a period of one year.
- (2) Defects or damage caused by unauthorized service or the use of other than genuine Hayward parts.
- (3) Damage caused by, or failure to function caused by failure to operate the cleaner at the factory recommended vacuum setting on the in-line gauge (see installation instructions and/or installation video).
- (4) Any injury, loss, damage, defect, or malfunction of the cleaner or failure to function resulting from any failure to operate or maintain the cleaner in accordance with the directions contained in Owner's manual or operating instructions provided by HAYWARD POOL PRODUCTS; or any injury, loss, damage, defect, malfunction, or failure to function resulting from any accident, acts of God, alterations in the cleaner by anyone other than HAYWARD POOL PRODUCTS, or misuse, unreasonable use, tampering abuse, acts, omissions, failure or negligence by anyone other than HAYWARD POOL PRODUCTS, including but not limited to such damages or injuries to parts resulting from improper installation, or damage to pump parts resulting from running pump dry (e.g., interruption in or inadequate supply of water to internal pump parts due to loss of prime, or obstruction in lines, or otherwise); or damage, defect, or malfunction resulting from defects in, failure or malfunction of, or negligence, abuse, or misuse with respect to equipment other than the cleaner.
- (5) Malfunction of, damage to, materials failure in, or changes in the appearance of cleaner resulting from chemical reaction to substances with which any part of the cleaner may come in contact.
- (6) Loss of time, inconvenience, incidental expenses such as telephone calls, labor or material charges incurred with the removal or reinstallation of the cleaner, or any parts or device used, with the cleaner, or ANY OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some Provinces do not allow the exclusion or limitation of incidental or consequential damages so that the above limitation or exclusion may not apply to you. As a matter of policy, HAYWARD POOL PRODUCTS will not refund the consumer's purchase price.

For any warranty inquiries please call 1-888-238-7665. Proof of purchase is required.

Vinyl liner pools are sometimes subject to brittleness of the vinyl due to a variety of factors including aging, pool chemicals, deficiencies caused by improper installation or cleaning of supporting walls or base and general wear and tear. Consequently the Manufacturer disclaims all liability for damage to any vinyl liner in the Customer's pool by reason of use and/or operation of cleaner. Customer claims against the Manufacturer shall be limited to those claims which may be asserted under the Limited Warranty relating to any defect or malfunction of the cleaner.

OTHER RIGHTS. This warranty gives you specific legal rights and you may also have other rights in accordance with the laws where you live.